

# Civil Parking Enforcement (CPE) in Adur and Worthing

Worthing Borough Council joined CPE on 10th September 2007, followed by Adur District Council on 5th March 2009. This has allowed the councils to take over the role of on-street parking enforcement from Sussex Police, on behalf of West Sussex County Council, and it has contracted the service to NSL Services Group (previously called NCP Services) to manage on a day-to-day basis. The scheme is managed by way of the Traffic Management Act 2004.

Previously, the Government received the majority of money generated through parking fines issued by the police. Under CPE, West Sussex County Council, in partnership with the councils, collects the penalties and uses them to pay for the costs of enforcement - using any surplus money to the benefit of transport, parking and other environmental improvements in the borough and district.

## The objectives

- To provide a single integrated parking service, combining on-street and off-street management and enforcement that will be accessible, at a local level within the districts and boroughs.
- To provide the effective enforcement of parking controls.
- To be self-financing with any surpluses arising from the enforcement regime used to improve parking facilities and approved transport and environmental improvement, within the District in which the surplus is accrued.

[Back to top](#)

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## Advantages of Civil Parking Enforcement (CPE)

CPE provides a greater focus on enforcement than the police were able to provide. This means clearer, safer roads and pavements.

The new arrangements deliver improvements for congestion, road safety, the economy and the environment.

Illegal parking on yellow lines is reduced.

All road users benefit:

- Pedestrians
- Cyclists
- Buses and bus passengers
- Freight vehicles
- Emergency services
- Motorists

Town centre on-street parking for short term use is made more available through higher turnover.

Parking fines are no longer paid to Central Government. Any surplus from parking fines, after administration costs, is reinvested into local transport and environmental improvements.

An increased uniformed presence contributes towards community safety and helps to reduce other vehicle crime, e.g. [car tax evasion and unregistered vehicles](#).

Abuse of disabled bays and free limited waiting bays is reduced.

Car parking issues are more easily linked to council transportation policies, enabling both the District and County Councils to respond to changes in local parking requirements.

It provides integrated on-street and off-street parking management at local level.

[Back to top](#)

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## Frequently Asked Questions about Civil Parking Enforcement and Bailiffs

For commonly asked questions please see our [Frequently Asked Questions about how we manage on street parking](#).

[Back to top](#)

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## Contact details

### Contact Parking Shop (Adur car parks, and Adur and Worthing on-street)

Parking shop open from 8am to 5pm Monday to Friday, and 8am to 4pm on Saturday.

Calling an 0345 number will cost exactly the same as a call to a standard landline number starting with 01 and 02. If you have 'free' minutes as part of your phone deal then calls to 0345 numbers will usually come out of that and there should be no additional charges on your bill.

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 0345 680 0189 (treated like a local number and charged at the same rate)

@ [Email this service \(report.onparking@nslservices.co.uk\)](mailto:report.onparking@nslservices.co.uk)

Parking Shop,  
Adur & Worthing Councils,  
52 Chapel Road,  
Worthing,  
West Sussex,  
BN11 1BE

[Back to top](#)

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<http://www.adur-worthing.gov.uk/parking/parking-tickets/managing-on-street-parking/#cpe-adur-worthing>